



# Newsletter

## Spring 2023

### WEBCare UPDATE

Its been a busy 6 months for the WEBCare family, in the last 6 months our brilliant volunteers have supported our community clients with **188 trips** to the places they need to go.

Our Duty Officers have adopted **the paper file and/or electronic day sheet system** with courage and tolerance and its certainly made the WEBCare bag lighter and the information more easily summarised and shared. The WhatsApp group has grown, is considered effective and we are enduringly grateful for those Volunteers, and also for the ones not on WhatsApp who are so willing to help.

We do want to have a **Duty Officer get together** and hear how people are finding the system and perhaps refresh or agree our ways of working – please see meeting panel below. **The AGM for all interested parties** will happen in May. This is a great opportunity to introduce other potential volunteers to the organisation – please bring a guest if you know someone who is interested.

Finally, its time to **get those donations in**, expenses will be paid at the end of March, electronically for those who have provided their details and by cheque for everyone else.

### MEETINGS

**Duty Officer get together** : 14<sup>th</sup> March at 14h30. Please come along to Lucas Green Farm, Ford Road, GU24 9LX for an informal tea and cake and discussion about all things WEBCare. RSVP [anne.stephens43@gmail.com](mailto:anne.stephens43@gmail.com) or 07553370660 – lifts can be arranged.

**Annual General Meeting**: 4<sup>th</sup> May at 12h30 for sandwiches, meeting 13h00 – 14h00 at the West End Bowling Club, Rosewood Way, West End, Woking GU24 9PF. All interested parties welcome.

### DONATIONS & EXPENSES

**Donations can be made directly into the WEBCare account** : sort code 20-16-99 and account number 23279383, Barclays **OR they can be submitted to anyone on the Committee** (see addresses and contact details overleaf).

When family and friends cannot lend a hand, WEBCare volunteers are happy to help with shopping, collecting prescriptions, a friendly phone call or running errands.



### WEBCare Committee members

Anne Allard	20 Old Acre, West End	01276 857926	anne.allard@virginmedia.com
Kathy Arnott	14 Old Acre, West End,	01276 503030	kathy@arnott-family.nett
Angela Astall (Chair)	22 Cuckoo Lane, West End	01483 480342	
Jackie Foreman	29 Abelia Close, West End	07776 308444	jackie.scott.foreman@gmail.com
Kerry Goodwin	96 Arethusa Way, Bisley	07821 806602	goodwin_1960@hotmail.co.uk
Saf Ismail	Birch Lane, West End	07969 786989	
Anne Motan (Treasurer)	Lucas Green Farm, West End	07553 370660	anne.stephens43@gmail.com
Vicki Turton	Squirrels Oak, 9 Chatton Row, Bisley	01483 447121	vickit@surreyca.org.uk
Sarah Wynter Bee (Secretary)	Heather Hills New England Hill, West End	01276 858037	

**WEB Care Mob: 07713 915393 (10am – 12noon weekdays). Out of hours: Angela Astall - 01483 480342**

### SYSTEM UPDATE

Duty Officers please see the **new checklist at the front of the file** – just clarifying what is required of a Duty Officer on the day.

**Duty Officer Rota** – there is a paper version in the file and **the electronic version can now be found on the Day Sheet** – see the bottom of the screen for a tab called Duty Officer Rota. Please add your name to the schedule, by filling it in on either of these forms or calling WEBCare phone to ask the Duty Officer to do it for you.

**Voice Messages policy** – WEBCare will not take bookings for trips on the phone message system, and leaving a message is discouraged. However, if someone leaves a message asking for a call back, the Duty Officer should call them back and delete the voice message.

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# Voluntary Donations per trip

3 March 2023

Where to	Donation	Where to	Donation
Addlestone	6	London	50
Aldershot	11	Mount Alvernia Guildford	9
Aldershot Hosp	12	Other	
Ascot	8	Pirbright	3
Ascot Heatherwood Hosp	9	Princess Christian Care home	3
Ashford	16	Putney Hospital (London) Hosp	50
Ashford Hosp	16	Rowley Bristow	9
Bagshot	5	Royal Surrey (Guildford) Hosp	9
Bisley	3	Sheerwater	9
Bracknell	10	St Anthony's (Sutton) Hosp	12
Brookwood	3	St Johns	4
Camberley	7	St Lukes (Guildford) Hosp	9
Charing Cross (London) Hosp	50	St Peters (Chertsey) Hosp	10
Chertsey	9	Sunningdale	8
Chobham	3	The Meadows	8
Farnam	16	The Vyne rec	4
Fleet	13	West Byfleet	8
Frimley	8	West End	3
Goldsworth Park	5	Weybridge	11
Guildford	6	Windlesham	4
Home	3	Woking	6
Horsell village	4		
Knaphill	4		
Lightwater	3		

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